

OCTOBER-DECEMBER
PASSENGERS DENIED BOARDING
BY U.S. AIRLINES*

RANK	AIRLINE	OCTOBER - DECEMBER 2007				OCTOBER - DECEMBER 2006			
		DENIED BOARDINGS (DB'S)		Enplaned Passengers	Involuntary DB's per 10,000 psgrs	DENIED BOARDINGS (DB'S)		Enplaned Passengers	Involuntary DB's per 10,000 psgrs
		Voluntary	Involuntary			Voluntary	Involuntary		
1	<i>PINNACLE AIRLINES</i>	3	0	9,242	0.00	*	*	*	*
2	<i>JETBLUE AIRWAYS</i>	10	3	5,180,468	0.01	10	29	4,931,609	0.06
3	<i>AIRTRAN AIRWAYS</i>	5,614	46	5,934,141	0.08	4,781	18	5,017,232	0.04
4	<i>ALOHA AIRLINES</i>	202	8	953,851	0.08	32	0	887,148	0.00
5	<i>HAWAIIAN AIRLINES</i>	220	18	1,767,774	0.10	340	38	1,610,807	0.24
6	<i>NORTHWEST AIRLINES</i>	11,065	473	11,327,726	0.42	17,740	851	12,235,357	0.70
7	<i>UNITED AIRLINES</i>	16,380	937	14,671,409	0.64	17,225	866	15,369,958	0.56
8	<i>AMERICAN AIRLINES</i>	15,666	1,608	21,656,205	0.74	21,987	1,877	21,307,774	0.88
9	<i>FRONTIER AIRLINES</i>	1,077	196	2,458,627	0.80	644	113	2,249,061	0.50
10	<i>CONTINENTAL AIRLINES</i>	6,669	843	10,424,519	0.81	8,296	1,442	10,232,687	1.41
11	<i>ALASKA AIRLINES</i>	3,741	347	3,780,367	0.92	3,972	549	3,642,976	1.51
12	<i>SOUTHWEST AIRLINES</i>	16,793	2,354	24,875,699	0.95	24,785	1,748	24,073,919	0.73
13	<i>SKYWEST AIRLINES</i>	3,090	187	1,954,068	0.96	3,090	177	1,556,835	1.14
14	<i>US AIRWAYS</i>	18,439	1,315	13,030,439	1.01	15,471	1,359	13,695,451	0.99
15	<i>DELTA AIR LINES</i>	8,671	2,009	16,229,841	1.24	15,096	2,246	16,664,534	1.35
16	<i>AMERICAN EAGLE AIRLINES</i>	354	123	629,569	1.95	415	54	610,898	0.88
17	<i>MESA AIRLINES</i>	2,972	355	1,706,790	2.08	3,028	179	1,659,022	1.08
18	<i>COMAIR</i>	992	131	502,829	2.61	1,831	101	599,762	1.68
19	<i>ATLANTIC SOUTHEAST AIRLINES</i>	1,946	412	1,089,178	3.78	1,657	397	967,995	4.10
	TOTALS**	113,904	11,365	138,182,742	0.82	140,400	12,044	137,313,025	0.88

For simplicity, statistics are displayed to two decimal places. Actual ranking order is based on our computer carrying out the number of decimal places to nine.

* U.S. Airlines with at least one percent of total domestic scheduled-service passenger revenues that operate aircraft with a passenger capacity of more than 60 seats. Pinnacle Airlines' ranking in this table effective the 4th quarter 2007. The entire fleet of ExpressJet Airlines (ranked in the "Flight Delays," "Mishandled Baggage," and "Consumer Complaints" sections of the ATCR) consists of aircraft with 60 seats or less.

**ATA Airlines' ranking in this table ceased effective the 1st quarter 2007. Totals for the 4th quarter 2006 reflect the deletion of ATA's data for that period.